

CLOG Troubleshooting Procedure

When after many cleaning cycles you do not get a good nozzle pattern, it may be because there are some clogged nozzles on your print head. The following procedure may help unclog the print head and may be helpful in some cases.

- 1) Print a page on your printer and pull the plug about half way through the page. This will leave the print head free to be manually controlled as required.
- 2) Remove the Cartridges
- 3) Fold a sheet of paper and insert it under the print head as shown



Printer stopped half way



Cartridges Removed and Paper added under print head

- 4) Get a piece of 1/8" ID plastic tubing or the plastic tube from a ball point pen and place it over the ink flow prong of the color you wish to unclog.



- 5) Blow air through the tube (as hard as you can) thus forcing ink to come out. You will see a blob of ink on the paper below when it is done right.
- 6) Replace the cartridges and perform 2-3 clean cycles. If there is an improvement, try the procedure again until the nozzle check is perfect.

This procedure should help release the clogged ink and restore your printer to good working order

Note 1: You can add a little bit of water in the tube before blowing to moisten the ink if required.

Note 2: No amount of cleaning will help a print head which is damaged or no longer functioning. If there is no improvement, do not continue to try this procedure.