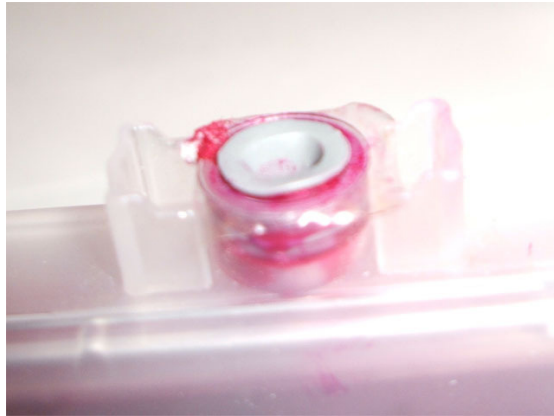


SEAL Troubleshooting Procedure

When no ink comes out of a cartridge that has been well primed and nozzle checked, it could be caused by a clogged print head or most likely the valve at the bottom on the cartridge is not opening properly. The following procedure deals with adjusting the seal and valve mechanism to ensure that ink will flow properly when installed in the printer.



Check that the grey rubber seal (“O-Ring”) is flush with the bottom of the cartridge.



If it is not flush or you are not sure, simply pull out the ring using a miniature screwdriver and clean both the ring and cartridges with a Kleenex.

Note: Be very careful to do this slowly and carefully so as to not to lose the spring valve or cause ink to spill.



Simply replace the rubber seal so that it is flush and even. Also check that the spring valve is sealing Properly.

This procedure will ensure that the spring valve is set in a position to allow it to be opened easily when inserted in the printer.